



# Tailoring Medical Volunteer Use Through Credentialing

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# Objectives

- Define Credentialing
- Outline several types
- Discuss important differences
- Discuss priorities of MRC credentialing
- Describe the Rhode Island model for credentialing MRC Volunteers

# Definition

- Cre-den-tial (kri-den-shel) n. 1. A factor entitling one to confidence, credit, or authority. 2. **Credentials.** Evidence attesting to one's right to credit, confidence, or authority

Webster's New College Dictionary



# What do we mean when we say credential?

- The police call their badge a 'credential'
- Hospitals refer to their process of allowing physicians to practice in their facility as 'credentialing'

## **Obtain Credentialing...**

Continuing Education offers a wide range of credentialing opportunities including American Heart Association (AHA) Programs, Emergency Response Programs.

### **AHA Basic Life Support Basic Trauma Life Support (Basic/ Advanced)**

**CPR BLS Healthcare Provider Program**

**CPR Healthcare Provider Renewal**

**CPR/BLS Heartsaver Instructor Training**

**CPR/BLS Instructor Training**

**Heartsaver CPR - Adult**

**Heartsaver CPR-Adult & Pediatric**

**Heartsaver First Aid Instructor Training**

**Heartsaver-Pediatric (Infant & Child)**

**Standard First Aid Program**

### **AHA Advanced Life Support Advanced Cardiac Life Support (ACLS) for Provider**

**Pediatric Advanced Life Support**

### **Emergency Response PALS Recertification**

**Prehospital Education for the Prehospital Provider (PEPP)**

**Wilderness First Aid**

**Wilderness First Responder**



# In Texas, you need to take an exam

**SOUTHWESTERN**

THE UNIVERSITY OF TEXAS SOUTHWESTERN MEDICAL CENTER AT DALLAS

- All out-of-state practitioners must sit for an examination in Austin to obtain a Texas medical license ***NO EXCEPTIONS!!!!***



# Usual Components of Credentialing 1

- Verification of Unrestricted State Medical License With Appropriate Licensing Agency
- Verification of Valid, Unrestricted DEA Certificate

# Usual Components of Credentialing 2

- Verification of Full, Unrestricted Admitting Privileges and Good Standing on the Medical Staff at a Hospital
- Board Certification Status With the American Board of Medical Specialties
- Review of Malpractice Claims History

# Usual Components of Credentialing 3

- Verification of Education and Training
- Review of Work History
- Verification of Adequate Malpractice Insurance
- Proof of Appropriate Professional Licensing

# Who needs to be credentialed?

- Physicians
- Nurses
- Mid Level Practitioners
- Pharmacists
- EMTs & Paramedics
- CNAs, Laboratory & ancillary staff

# To what degree do we need to credential MRC members?

- Verify Identification
- Confirm appropriate valid license
- Verify immunization status
- Substantiate special advanced training if claimed
- Verify clinical skills

# What about BCI Checks?

- What will be your criteria for rejection?
- Who will perform the check?
- Is there an appeal process?
- Do you have the need/right to conduct this check?
- How much does it cost?

# RI MRC Credentialing Requirements

- Government issued Photo ID
- Valid medical license or certification
- Up-to-date immunizations (which we provide)
- Attendance at MRC Orientation session
- Willingness to participate in MRC Events
- Precepted skills verification only for those who will volunteer clinically

# RI MRC Advantages

- Compact Geography
- A nice tidy One Million Folks
- To a large degree, we all know one another (OK, not everyone)
- RI-1 DMAT (the grantee) has lots of experience in recruiting, training, and "credentialing" medical volunteers
- We already have a place at the table in the emergency preparedness community



# Rhode Island MRC

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