

## **Medical Reserve Corps (MRC) *Detailed* Volunteer Survey** **(Additional Questions Beyond Basic Survey)**

### **IV. Participation and Outcomes/Rewards**

- 1. How many training courses or certificates have you completed through volunteering for this MRC?**
  - a. None
  - b. 1-2
  - c. 3-5
  - d. More than 5
  
- 2. How many additional training courses or certificates do you need or plan to complete through this MRC over the next year?**
  - a. None
  - b. 1-2
  - c. 3-5
  - d. More than 5
  - e. Don't know
  
- 3. How many training drills and/or exercises have you participated in (beyond training courses) through volunteering for this MRC during the past year?**
  - a. None
  - b. 1-2
  - c. 3-5
  - d. More than 5
  
- 4. How many hours per month have you spent, on average, volunteering with this MRC unit over the past year?**
  - a. Less than 1
  - b. 1-5
  - c. 6-10
  - d. More than 10
  
- 5. What has limited your participation in training, exercises and any other activities offered by this MRC unit? (check all that apply)**
  - a. Nothing
  - b. Lack of time
  - c. Scheduling conflicts
  - d. Lack of interest in types of activities or training
  - e. Transportation problems
  - f. Other: Please specify: \_\_\_\_\_

**6. In which of the following types of MRC activities or types of training are you interested in participating in the future?**

- a. Emergency preparedness only
- b. General public health initiatives only
- c. Both emergency preparedness and general public health
- d. None of the above

**7. Please indicate your level of agreement with each of the following statements using the scale provided:**

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a. Volunteering with this MRC unit give me a sense of accomplishment.					
b. Volunteering with this MRC unit makes me feel like I have a purpose.					
c. Volunteering with this MRC unit allows me to make a difference in my community.					
d. Volunteering with this MRC unit is interesting and enjoyable.					
e. My contributions to this MRC unit are clearly appreciated by the staff and leadership					
f. As a result of volunteering for this MRC unit, I have developed skills that will help me in my current job or in a future job.					

**V. Perceptions and Attitudes**

**8. Please indicate your level of agreement with each of the following statements using the scale provided:**

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a. This MRC unit has clear goals and objectives.					
b. The goals, objectives and mission of this MRC unit are communicated clearly to the volunteers.					
c. This MRC is continually evolving and changing to become more effective.					
d. I believe in what this MRC unit is trying to accomplish.					
e. The volunteer work I do at this MRC unit is challenging.					
f. My time volunteering with this MRC unit is well spent.					
g. I believe my contributions to this MRC unit help the unit achieve its goals and objectives.					
h. Volunteers at this MRC are expected to do too much.					
i. The time commitment required of volunteers by this MRC is unreasonable.					

**9. To what extent are the activities that this MRC unit performs aligned with the unit's mission and goals?**

- a. Closely aligned
- b. Somewhat aligned
- c. Not aligned
- d. Not applicable

**10. Please indicate your level of agreement with each of the following statements using the scale provided:**

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a. I have been given adequate training for my volunteer role at this MRC unit.					
b. The training I received at this MRC unit is appropriate given the unit's mission and goals.					
c. The orientation program was helpful and provided sufficient information.					
d. The MRC training events and exercises are realistic.					
e. The MRC training events and exercises are well organized.					
f. The MRC training events and exercises are good learning opportunities.					
g. This MRC provides volunteers with clear performance expectations.					
h. This MRC unit has written rules and policies for volunteers.					
i. I am informed about changes in procedures and activities that affect me.					

**11. Please indicate your level of agreement with each of the following statements using the scale provided:**

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a. Leaders and other staff at this MRC unit get things done and keep the organization moving forward.					
b. Leaders and other staff at this MRC unit are enthusiastic about the MRC unit's mission and activities.					
c. Leaders and other staff at this MRC unit are good at keeping volunteers motivated and involved.					
d. Leaders and other staff at this MRC unit make volunteers feel welcome and appreciated.					
e. Leaders and other staff at this MRC unit are readily available to answer volunteers' questions.					
f. Leaders and other staff at this MRC unit are open to suggestions and constructive feedback to improve the program.					
g. Leaders and other staff at this MRC unit provide volunteers with the information they need to do their jobs well.					
h. Leaders and other staff at this MRC unit involve volunteers in decisions that affect them.					

**12. Please indicate your level of agreement with each of the following statements using the scale provided:**

	Strongly Agree	Agree	Neutral	Disagree	Strong Disagree
a. People at this MRC unit are warm and friendly toward each other.					
b. There is an overall sense of community among the volunteers in this unit.					
c. This MRC unit has a spirit of cooperation (as opposed to competition).					
d. I feel a strong sense of belonging to this MRC unit.					
e. I enjoy discussing this MRC unit with people outside it.					
f. I sometimes feel alone or out of place while volunteering at this MRC.					
g. Being a volunteer at this MRC unit can be stressful.					

**VI. Suggestions for Improvements**

**13. Please indicate your level of agreement with each of the following statements using the scale provided:**

	More	Same	Less
a. Would you like to spend your MRC volunteer time participating in face-to-face and in person training courses?			
b. Would you like to spend your MRC volunteer time participating in on line training courses?			
c. Would you like to spend your MRC volunteer time participating in training events, drills, and exercises?			
d. Would you like to spend your MRC volunteer time participating in public health initiatives (e.g., flu clinics, prevention activities, health promotion campaigns, etc.)?			
e. Would you like to spend your MRC volunteer time participating in meetings?			

**14. Please indicate your level of agreement with each of the following statements using the scale provided:**

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a. I would like to be more involved in the MRC unit's planning process.					
b. I would like to work more closely with other volunteers.					
c. I would like to work more closely with MRC staff and leaders.					
d. I would be willing to take on a leadership role in this unit in the future.					
e. I would be willing to take on additional volunteer assignments or responsibilities in the future.					

**15. What could this MRC unit do to encourage you to continue or increase your volunteer participation?**

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**16. What do you like best about volunteering here?**

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**17. What could be improved?**

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**18. Does your MRC unit have the resources necessary to do its work effectively? (If not, what are you lacking – money, equipment, other types of assistance?)**

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**19. What else could this MRC unit do to keep volunteers engaged between training events and actual emergencies?**

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